CVC LIFT INC.

WARRANTY POLICY ON THE SEMI AND FULL ELECTRIC PALLET TRUCKS, STACKERS, AND COUNTER BALANCED FORKLIFT

Wearable items such as hoses, bearings, seals, and wheels – Covered for ninety (90) days.

Switches and wiring – Covered for ninety (90) days.

Pump, Motor (brushes excluded) and Curtis controller – Covered for one (1) year or **2000 hours** of operation, whichever occurs first. The starting hour will be found in the invoice.

Battery and Charger – Covered for one (1) year or 2000 hours of operation, whichever occurs first.

Warranty Limitations

The following will not be covered under warranty:

- 1. Corrosive Applications: In no event will warranty be considered for units used in corrosive, freezer or moisture rich environments.
- 2. Unit has been overloaded beyond rated capacity limitations.
- 3. Damages caused by accident.

4. Freight damaged units must be refused at time of delivery. Once accepted & received claims & repair costs become the sole responsibility of the consignee and will not be considered under the warranty program.

- 5. Unit has been modified in any manner not approved by CVC Lift Inc.
- 6. Unit has been abused, misused, and / or operated in a manner or environment not consistent with its original design specifications. (Abuse is defined as accidental or willful damage, improper maintenance and neglect.)
- 7. Unit has been used when the battery is in low power level.
- Parts or component failures resulting directly from improper preventive maintenance procedures or adjustments as outlined in the unit's operations manual will not be considered for warranty.

CVC LIFT INC. reserves the right to review a copy of all applicable maintenance logs prior to consideration of any and all warranty claims.

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3505 Rue Isabelle, Iocal "O", Brossard, Quebec, J4Y 2R2Tel.: 450-444-9090Fax: 450-444-8595Website : www. cvclift.comE-mail : info@cvclift.com